

Agenda Item 12 - Appendix 1

Some Approaches to Priority Setting

Approach	Pros	Cons	Will it work here?
Ethical framework – outlines values and principles, on which decisions are based	<ul style="list-style-type: none"> • Acknowledges the role of values in decision-making • 	<ul style="list-style-type: none"> • Espoused values may not be representative of the whole population, or specific, important sub-groups • Difficult to evidence with an audit trail • Conflicts of values can lead to poor decision-making or paralysis • If set of values is insufficient to cover all eventualities, there will be disagreement about priorities 	Likely, yes – the Council already has an agreed set of principles by which to work. N.B. partners, public and other stakeholders
Economic/ technology assessment, i.e. based on cost-benefit/cost-effectiveness analysis or evidence (output in DALYs)	Relatively objective, though open to interpretation	<ul style="list-style-type: none"> • Built-in bias against older people and those with disabilities • Evidence or data required for calculations is not always available • Somewhat opaque to people without technical expertise • Resource & capacity required to produce the technology assessments 	Possibly. However, evidence base in some areas is not well developed, e.g. social care
Multi-criteria decision-	<ul style="list-style-type: none"> • Useful for choosing 	<ul style="list-style-type: none"> • Can open up a dialogue, 	Yes.

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<p>analysis (MCDA) - an “umbrella term to describe a collection of formal approaches which seek to take explicit account of multiple criteria in helping individuals or groups explore decisions that matter” (Belton and Stewart, 2002)</p>	<p>between alternatives</p> <ul style="list-style-type: none"> • Multiple criteria can be considered in a single process, e.g. finance, safeguarding, sustainability and impact on other services • Facilitates dialogue about alternative courses of action and their consequences and aids transparency • Allows values to be taken into account, as well as evidence and intelligence 	<p>which is then difficult to close down</p> <ul style="list-style-type: none"> • Not all criteria that inform a decision can be framed as trade-offs between alternatives • Those involved in the process may not be representative of the whole population • If using scores or weightings, their values may not be agreeable to and they do not increase the objectivity of the process 	
<p>Programme budgeting and marginal analysis – understanding spend within and between programmes and evaluating incremental changes in costs and benefits as changes are made</p>	<ul style="list-style-type: none"> • Tools available to support it, e.g. SPOT (Spend and Outcomes Tool) 	<ul style="list-style-type: none"> • Incomplete information about budgets and spend • Accurate data on expenditure and outcomes not always available • Cost effectiveness return on investment (ROI), or social ROI information is not always available • Beware double counting, when something appears in more than one programme budget 	<p>Yes, but information is limited.</p>
<p>Socio-technical approach, or decision conferencing, e.g.</p>	<ul style="list-style-type: none"> • Incorporates technical data and evidence 	<ul style="list-style-type: none"> • Requires facilitation 	<p>Yes, but requires a lot of resources, including external</p>

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STAR	<ul style="list-style-type: none"> • Can involve participation by a wide group of stakeholders 	<ul style="list-style-type: none"> • Resource intensive • Can be complicated for people to follow 	facilitation
Delphi Technique – a specialised opinion survey of “experts”, conducted in rounds	<ul style="list-style-type: none"> • Useful when knowledge/information is uncertain or incomplete • Avoids group-think or deference to hierarchy • 	<ul style="list-style-type: none"> • Time consuming and labour intensive • Requires facilitation • “Experts” may tire of answering questions in subsequent rounds, leading to reduced quality of information • Significant and useful, but minority opinions could be overlooked 	Yes
Public consultation (e.g. Oregon)	<ul style="list-style-type: none"> • Very transparent • Public signed up to results of prioritisation 	<ul style="list-style-type: none"> • Can lead to “unreasonable” ranking of priorities, e.g. in Oregon public involvement in developing a scale led to development of a list priorities that evoked a public outcry. 	Yes, depending on how it’s used
Mixed method	<ul style="list-style-type: none"> • All the benefits of individual approaches 	<ul style="list-style-type: none"> • Some of the disadvantages of individual methods • Some disadvantages eliminated by combining methods, e.g. 	Yes