



**CABINET**

**12<sup>th</sup> JULY 2016**

**CHIEF EXECUTIVE: PAUL BLANTERN**

**LEADER OF THE COUNCIL: COUNCILLOR HEATHER SMITH**

<b>Subject:</b>	Corporate Performance Report – Dashboard: 2015-16 Quarter 4
<b>Recommendations:</b>	Cabinet is asked to: <ol style="list-style-type: none"><li>1. Note the contents of the 2015-16 Quarter 4 performance report at Appendix 1</li><li>2. Consider if the report requires any further information or analysis on areas of concern or special interest.</li></ol>

**1. Purpose of Report**

The inform Cabinet of the Council's performance for Quarter 4 of the 2015-16 financial year. This includes a summary of the year end position on corporate indicators against any agreed target, the direction of travel (improvement or deterioration) from the previous year and benchmarking against regional and/ or national comparators where applicable and available.

**2. How this decision contributes to the Council Plan**

The Council's vision is to make Northamptonshire a great place to live and work. This is achieved through increasing the wellbeing of our county's communities and/ or safeguarding the county's communities.

The content of this report supports delivery of all corporate outcomes.

**3. Update for this Quarter**

- 3.1 The Corporate Performance Report is purposefully designed to report on performance indicators that have relevance to our residents and consumers. Cabinet Members are individually, within their portfolios and collectively as Cabinet, accountable to residents for the performance of the Council. By focusing more on reporting against service outcomes rather than internal operational metrics, Members and the public alike, will be able to see the positive difference the Council is making and also where we may need to improve.
- 3.2 The 2015-16 Quarter 4 performance report is included at Appendix 1 of this report.
- 3.3 The Business Intelligence and Performance Improvement Team are working with all areas of the organisation in developing an integrated finance and performance dashboard for reporting performance in the context of the Next Generation Council model. This performance dashboard will encompass performance for functions that are in both NCC Group and any active delivery vehicles, therefore ensuring that full

transparency of management information is maintained for the entire organisation and its functions.

3.4 In addition to the performance dashboards, which will continue to be presented to Cabinet quarterly, there will be performance data included within the monthly financial report (MFR). This information will be provided to support the reported budget position for the Council and provide greater context to the financial position and the effectiveness of services.

#### 4. Consultation and Scrutiny

4.1 The suite of indicators used in the 2015-16 corporate performance report were developed by Business Intelligence in consultation with the Corporate Management Team (CMT) and approved by the Corporate Performance Board in August 2015.

4.2 The performance dashboards for 2016-17 are being consulted upon with the Next Generation Council Management Board as well as Directors of Services and Delivery Vehicles.

#### 5. Equality Screening

5.1 This report is for information purposes and therefore an EqIA is not required.

Reason that no EqIA is required	✓ as appropriate
The paper is for information only	✓
The proposal/activity/ decision has no impact on customers or the service they receive	
The proposal impacts upon staff but the proposed staffing changes will not affect the service that customers receive*	
Other (please explain further)	

#### 6. Alternative Options Considered

6.1 There are no alternative options to consider within this report.

#### 7. Financial Implications

7.1 There are no direct financial implications from the report. However services need to consider the implications of under or over performance and identify what resources may need to be reallocated to address these.

#### 8. Risk and Business Continuity Management

a) Risk(s) associated with the proposal

Risk	Mitigation	Residual Risk
The Council fails to deliver its plans.	The Quarterly report, as part of the wider performance management framework, is designed to manage the risk; Regular monitoring of	Green

	performance progress enables early action to be taken where there are areas of significant risk or failure to deliver.	
--	--	--

b) Risk(s) associated with not undertaking the proposal

Risk	Risk Rating
If the Council failed to produce corporate reports then Councillors or members of the public would not be directly informed of the Council's progress against priorities.	<b>Amber</b>

## 9. List of Appendices

### Appendix 1 – 2015-16 Quarter 4 Corporate Performance Report.

Author:	Name: Richard Corless Team: Business Intelligence & Performance Improvement
Contact details:	Tel: 01604 367072 Email: <a href="mailto:rcorless@northamptonshire.gov.uk">rcorless@northamptonshire.gov.uk</a>
Background Papers:	Council Plan 2012-16. Quarter 1 performance report Cabinet papers, Sept 2015. Quarter 2 performance report Cabinet papers, Dec 2015. Quarter 3 performance report Cabinet papers, Mar 2016.
Does the report propose a key decision is taken?	<b>NO</b>
If yes, is the decision in the Forward Plan?	<b>N/A</b>
Will further decisions be required? If so, please outline the timetable here	<b>NO</b>
Does the report include delegated decisions? If so, please outline the timetable here	<b>NO</b>
Is this report proposing an amendment to the budget and/or policy framework?	<b>NO</b>
Have the financial implications been cleared by the Strategic Finance Manager (SFM)? Have any capital spend implications been cleared by the Capital Investment Board (CIB)	<b>YES</b> Name of SFM: Rosemary Pallot  There are no capital spend implications from this report.
Has the report been cleared by the relevant Director?	<b>YES</b> Name of Director: Dr Paul Blantern
Has the relevant Cabinet Member been consulted?	<b>YES</b> Cabinet Member: Cllr Heather Smith
Has the relevant scrutiny committee been	<b>NO</b>

consulted?	Scrutiny Committee:
Has the report been cleared by Legal Services?	<b>YES</b> Name of solicitor: Laurie Gould
	Solicitor's comments:
Have any communications issues been cleared by Communications and Marketing?	<b>YES</b> Name of officer: Liam Beasley
Have any property issues been cleared by Property and Asset Management?	<b>N/A</b> This report is presenting information on Performance and has no decisions included and no implications on properties or asset management.
Are there any community safety implications?	<b>NO</b>
Are there any environmental implications:	<b>NO</b>
Are there any Health & Safety Implications:	<b>NO</b>
Are there any Human Resources Implications:	<b>NO</b>
Are there any human rights implications:	<b>NO</b>
Constituency Interest:	Countywide