



CABINET

13 DECEMBER 2016

DIRECTOR OF ADULT SOCIAL CARE AND MANAGING DIRECTOR OF OLYMPUS CARE SERVICES DR CAROLYN KUS

CABINET MEMBER WITH RESPONSIBILITY FOR ADULT SOCIAL CARE: CLLR BILL PARKER

Subject:	The Consultation on and Proposal to terminate the Drayton and Stephenson Day Services Contract for Older People with <i>Olympus Care Services</i>.
Recommendations:	Cabinet is recommended to: <ol style="list-style-type: none">1. Take into consideration the consultation regarding the proposed termination of the contract with <i>Olympus Care Services</i> in respect of two day services for older people at the Drayton Centre and Stephenson Court.2. Note the Financial and Equality Impact analysis relating to the termination.3. Agree to the proposal to terminate the contract on the two day centres subject to any caveats and provisos contained in the report.4. Delegate authority to the Director of Social Care in consultation with the Cabinet Member for Adult Care Delivery to implement the termination in a manner which ensures the needs of service users at present using the two day services continues to be met.

1. Purpose of Report

1.1 The purpose of this report is to:

- (i) Outline the range of day services for older people purchased under block contract arrangements to meet the needs of older people.
- (ii) Indicate the level of spare capacity in some centres across the county which gives rise to the proposal to terminate the contract in these two centres provided by Olympus Care Services.
- (iii) Give a summary of the method and outcome of the consultation process in respect of the proposed termination.
- (iv) Give an outline of how service user's needs can be met using existing spare capacity in the event of contract termination being approved.
- (v) Outline a financial and Equalities Impact analysis of the contract termination.
- (vi) Provide an impact of the financial effect of the termination of the contract.

1.2 The report is supported by Appendix 1 which is a summary of the findings of the consultation process.

2. How this decision contributes to the Council Plan

2.1 The Council's vision is to make Northamptonshire a great place to live and work. This is achieved through increasing the wellbeing of your county's communities and/or safeguarding the county's communities.

This initiative specifically delivers increased wellbeing and/or safeguarding by ensuring that:

- People of all ages are safe, protected from harm and able to live happy, healthy and independent lives in our communities.
- Resources are utilised effectively and efficiently, in coordination with partners and providers.

3. Background

3.1 The Director of Finance of Northamptonshire County Council obtained approval for consultation in respect of the proposal to terminate the Drayton Centre and Stephenson Court contracts in the Monthly Financial Report to the end of July 2016 presented at Cabinet on 6th September.

3.2 The majority of day services for older people are provided by two block contracts with Olympus Care Services and Shaw respectively. The block contract arrangement ensures a reliable supply of the service needed at the required locations, at a cost representing *Best Value* for Northamptonshire County Council and a guaranteed income for the provider.

3.3 The day services are able to cope with frail older people who may have dementia. This enables them to remain in their own home for longer, be monitored, carers given a break and respite, and a range of age appropriate activities provided together with social stimulation to those who may be isolated.

3.4 The *Olympus Care Services* Contract is provided at three day services across the county. These are Drayton Centre in Northampton, the Stephenson Centre in Kilsby and West Glebe in Corby.

3.5 The *Shaw Northampton Healthcare Ltd* day services for older people are part of a range of services provided by Shaw as part of a 25 year Private Finance Initiative (PFI). There are four centres across the county but the ones most relevant to this report are those at *Turnfurlong* in Northampton and *Longlands* in Daventry both of which offer day services for older people with dementia and which are in close proximity.

3.6 The proposal to terminate the contract in respect of the two centres of Drayton Centre and Stephenson Court is based on the fact that all the centres have a significant number of vacancies as demonstrated in the table 1 below. It is considered that Drayton Centre and Stephenson Court should be offered for termination because this is a discrete contract with *Olympus Care Services*. The Shaw day services are integrated into a much broader and long term arrangement as part of wider provision with Shaw. Moreover, the Shaw centres are open 7 days a week and therefore offer a more accessible arrangement for service users.

3.7 *Service Users Charged for Places*. There are three groups of people attending these day services. They are:

- (i) People who fall beneath the threshold where the charging policy is applied. They will continue to receive a free of charge service in the Shaw centre.

- (ii) People who are charged according to the national charging guidelines outlined in the Care Act 2014. Unless their financial circumstances have changed they will continue to make the same charging contribution for the service they receive.
- (iii) People who have sufficient funds available to pay the full cost because they fall outside the Charging Policy.

3.8 The table shows that:

- i. Of the total of 318 places available, only 147 people are attending the day centres on a regular basis. This represents a total vacancy rate of 54% on average across the centres.
- ii. The proposed termination of Drayton and Stephenson contract with Olympus Care Services means that a like for like service can be offered within the vacancies available within the Shaw contract.

Table 1. The Day Centres: Places Available and Occupancy per Centre

Day Centre		Mon	Tues	Wed	Thur	Fri	Sat
The Drayton Centre Northampton (Olympus)	Places per Day	18	18	18	18	18	Not Open
	People Attending	12	11	13	8	15	Not open
Stephenson Court Kilsby (Olympus)	Places per Day	12	Not Open	12	12	Not Open	Not Open
	People Attending	8	Not Open	7	9	Not Open	Not Open
Turnfurlong Northampton (Shaw)	Places per Day	16	16	16	16	16	16
	People Attending	5	4	4	4	6	2
Longlands Daventry (Shaw)	Places per Day	16	16	16	16	16	16
	People Attending	7	6	9	5	7	5

4. Consultation

- 4.1 The consultation period took place from 27th September to the 7th November. This consisted of consultation on-line for a period of six weeks supported by on site video booths and paper questionnaires to every service user and their family and/or carer.
- 4.2 From the 18th to 25th October individual meetings or telephone calls were held with all service users and/or carers who requested a meeting. At the Drayton centre, council representatives met with 23 service users and families and telephoned a further 7. At Stephenson Court there were meetings with 10 people using the service and a telephone conversation held with a further person.
- 4.3 In addition, service users were invited to attend two open half days at the Shaw day centres on the 9th and 11th November. Service users were also told they could exercise an individual choice to move earlier if they wished to.

- 4.4 Consultation was also offered to lead members of Health and Social Care from each of the opposition political groups of the county council. Two Councillors met with the Senior Responsible Officer Assistant Director, the Contracts Manager, the relevant area manager for Olympus Care Services and the *Engagement Participation and Involvement Team (EPIT)* Team Manager.
- 4.5 In addition, *Olympic Care Services* is undertaking consultation with staff who will be affected by this proposal.
- 4.6 An executive summary of the consultation process is attached as appendix 1 to this report.

5. Equality Screening

- 5.1 The Equality Impact Assessment (EqIA) that was completed to accompany the Cabinet Paper in September has been divided into one each for the Drayton Centre and Stephenson Court to address the particular circumstances for each centre and their service users and updated to include the findings from the consultation. The EqIAs also reflect the work that has been undertaken by Adult Social Care staff and staff from OCS regarding alternative options for service users of the two centres.
- 5.1 Both EqIAs acknowledge that the recommendation to cease the NCC contracts with OCS for these two day centres will have a particular impact upon women, older people and people with disabilities.
- 5.2 In order to mitigate the potential negative impact that transferring service users from the Drayton Centre and Stephenson Court to TurnFurlong and Longlands respectively, Adult Social Care staff will follow a carefully planned assessment and transfer process and work with individual service users, their families/carers, staff at the OCS day centres and staff at the Shaw Specialist Care Centres to ensure a safe transfer to alternative day service provision. This will include review or reassessments of all service users to ensure that any new provision meets their needs.
- 5.3 The full Equality Impact Assessments are available to view on the Council's website http://www3.northamptonshire.gov.uk/councilservices/adult-social-care/policies/Pages/EqIAs.aspx#_ga=1.54006056.1218670778.1446474453

6. Alternative Options Considered

- 6.1 The proposal to terminate the contract for Drayton Centre and Stephenson Court day services ensures that Northamptonshire county council makes the best use of it's resources in the ways described but also maintains positive outcomes for older people and their carers, as the buildings will remain available for use by self- funders if they choose to.

7. Financial Implications

- 7.1 This section of the report outlines the financial implications of terminating the contract in respect of the two day centres.

Table 2. Costs and Savings of Contract Termination

Full year cost of Drayton and Stephenson combined (Full Year Effect of contract termination)	£416,562

Contract reduction (3 Month Saving)	£104,140
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8. Risk and Business Continuity Management

a) Risk(s) associated with the proposal

Risk	Mitigation	Residual Risk
1. Anxiety of losing friendship groups and links with existing staff.	1. OCS staff help introduce people to new centre. 2. Try and ensure friendship groups maintained in new centre. 3. Shaw staff visit before move to new centre	Green
2. Confusion and distress at moving to a new centre.	1. Actions as in 1. above. 2. Gradual introduction on planned basis.	Green
3. The needs of some people may have changed.	1. Undertake review or re-assessment to create new support plan and service.	Green

b) Risk(s) associated with not undertaking the proposal

Risk	Risk Rating
1. All four centres of OCS and Shaw continue to be significantly under occupied leading to poor utilisation of County Council resources.	Red

9. List of Appendices

- Appendix 1 - An executive summary of the consultation.
- Appendix 2 - A copy of the questionnaire and details of the consultation, including access to *the Equality Impact Assessment*, was made available on a dedicated internet web page on NCC's consultation register, which is where all of NCC's consultations are published. www.northamptonshire.gov.uk/consultationregister

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Background Papers:	Public Consultation Report prepared by <i>Engagement, Participation and Involvement Team</i> . Summarised as an appendix in this report.
Does the report propose a key decision is taken?	YES

If yes, is the decision in the Forward Plan?	NO
Will further decisions be required? If so, please outline the timetable here	NO
Does the report include delegated decisions? If so, please outline the timetable here	YES
Is this report proposing an amendment to the budget and/or policy framework?	NO
Have the financial implications been cleared by the Strategic Finance Manager (SFM)? Have any capital spend implications been cleared by the Capital Investment Board (CIB)?	YES Name of SFM: Gemma Foskett not applicable
Has the report been cleared by the relevant Director?	YES Name of Director: Dr Carolyn Kus
Has the relevant Cabinet Member been consulted?	YES Cabinet Member: Cllr. Bill Parker
Has the relevant scrutiny committee been consulted?	NO
Has the report been cleared by Legal Services?	YES Name of solicitor: Laurie Gould Solicitor's comments:
Have any communications issues been cleared by Communications and Marketing?	YES Name of officer: Simon Deacon
Have any property issues been cleared by Property and Asset Management?	YES Name of officer: James Wheeler
Are there any community safety implications?	Not Applicable
Are there any environmental implications:	Not applicable
Are there any Health & Safety Implications:	NO
Are there any Human Resources Implications:	NO
Are there any human rights implications:	NO
Constituency Interest:	Stephenson Court – Councillor Longley Drayton – Councillor Beardsworth