



**CABINET**

**19 DECEMBER 2017**

**INTERIM CHIEF EXECUTIVE: DAMON LAWRENSON**

**LEADER OF THE COUNCIL: COUNCILLOR HEATHER SMITH**

Subject:	Corporate performance report: 2017-18 quarter two
Recommendations:	Cabinet is asked to: <ol style="list-style-type: none"> <li>1. Note the contents of the 2017-18 quarter two performance report at appendix A</li> <li>2. Consider if the report requires any further detail on the metrics included in the report.</li> </ol>

**1. Purpose of report**

1.1 To inform Cabinet of the Council’s performance for quarter two of the 2017-18 financial year.

**2. How this decision contributes to the Council plan**

The Council’s vision is to make Northamptonshire a great place to live and work. This is achieved through increasing the wellbeing of your county’s communities and/or safeguarding the county’s communities.

The content of this report informs on the delivery of all corporate outcomes.

This initiative specifically delivers increased wellbeing and/or safeguarding by ensuring that:
<ul style="list-style-type: none"> <li>• People of all ages are safe, protected from harm and able to live happy, healthy and independent lives in our communities.</li> <li>• People have the information and support they need to make healthy choices and achieve wellbeing.</li> <li>• People achieve economic prosperity, in a healthy, low carbon economy which gives access to jobs, training and skills development.</li> <li>• Communities thrive in a pleasant and resilient environment, with robust transport and communications infrastructure.</li> <li>• Resources are utilised effectively and efficiently, in coordination with partners and providers.</li> </ul>

**3. Update for this Quarter**

3.1 The metrics included in this report have been designed to have two purposes, firstly to report on metrics which have relevance to our residents and consumers.

Secondly they ensure that a distribution of metrics across the organisation, so that the report doesn't only focus in one or two areas.

3.2 Cabinet Members are individually, within their portfolios and collectively as Cabinet, accountable to residents for the performance of the Council. By focusing more on reporting against service outcomes rather than internal operational metrics, Cabinet Members and the public alike will be able to see the positive difference the Council is making and also where we may need to improve.

3.3 Operating within tight financial constraints with funding from central government reducing has resulted in challenges in delivering services across the county. In spite of these challenges there are areas where we continue to have success, some examples in this quarter are;

- **Adoptions** – The council continues to place children for adoptions in a timely manner, this quarter with 100% of adoptions completed within the required timescale and we perform continually above the national average of 74% in this area.
- **Education** – The most recent released data from exams taken in the summer of 2017 has seen an improvement in most of the attainment metrics for the county. This data is currently provisional and final verified data will be released shortly, along with some further attainment datasets, of which we are hopeful will also show improvements in the county.
- **Remaining Independent** – part of our organisations policy to is to support people to remain in their own homes, living independent lives for as long as possible. We do this through various supportive services, including reablement services to support those returning from home after a stay in Hospital. This results in a lower number of new admissions to care homes than the national average.

3.4 The full details of the 2017-18 quarter two performance report is included at appendix A of this report and has been organised against the Council's outcomes which were previously agreed at Cabinet.

#### **4. Consultation and Scrutiny**

4.1 The suite of indicators used in the 2017-18 has been revised from the previous two years reports, this set of indicators has been agreed in consultation with CLT and other senior management across the council.

4.2 The existing council plan is being revised as part of the budget setting process for 2018-19, this will result in a review of metrics included in this report to ensure that we are able to monitor delivery of the council plan with changes to be implemented for 2018-19 reporting.

## 5. Equality Screening

5.1 This report is for information purposes and therefore an EqlA is not required.

Reason that no EqlA is required	✓ as appropriate
The paper is for information only	✓
The proposal/activity/decision has no impact on customers or the service they receive	✓
The proposal impacts upon staff but the proposed staffing changes will not affect the service that customers receive*	
Other (Please explain further)	

\*Where a proposal affects staff, the appropriate HR processes will be followed, which have already been subject to the EqlA process and will be compliant with HR legislation

## 6. Alternative Options Considered

6.1 There are no alternative options to consider within this report.

## 7. Financial Implications

7.1 There are no direct financial implications from the report. However services need to consider the implications of under or over performance and identify what resources may need to be reallocated to address these.

## 8. Risk and Business Continuity Management

1. Risk(s) associated with the proposal

Risk	Mitigation	Residual Risk
The council fails to deliver its plans	The quarterly report, as part of the wider performance management framework, is designed to manage the risk. Regular monitoring of performance enables early action to be taken where there are areas of significant risk or failure to deliver.	<b>Green</b>

2. Risk(s) associated with not undertaking the proposal

Risk	Risk Rating
If the council failed to produce corporate reports, Councillors or members of the public would not be directly informed of the Council's progress against priority areas.	<b>Amber</b>

## 9. List of Appendices

**Appendix A – 2017-18 Quarter 2 Performance Report**

Author:	Name: Richard Corless Team: Business Intelligence & Project Management
Contact details:	Tel: 01604 367072 Email: <a href="mailto:rcorless@northamptonshire.gov.uk">rcorless@northamptonshire.gov.uk</a>
Background Papers:	Council Plan 2016-20
Does the report propose a key decision is taken?	NO
If yes, is the decision in the Forward Plan?	N/A
Will further decisions be required? If so please outline the timetable here	NO
Does the report include delegated decisions? If so, please outline the timetable here	NO
Is this report proposing an amendment to the budget and/or policy framework?	NO
Have the financial implications been cleared by the Strategic Finance Manager (SFM)? Have any capital spend implications been cleared by the Capital Investment Board (CIB)	YES Name of SFM: Rosemary Pallot  There are no capital spend implications from this report.
Has the report been cleared by the relevant Director?	YES Name of Director: Damon Lawrenson
Has the relevant Cabinet Member been consulted?	YES Cabinet Member: Cllr Heather Smith
Has the relevant scrutiny committee been consulted?	NO Scrutiny Committee:
Has the report been cleared by Legal Services?	YES Name of solicitor: Susan Zeiss
Have any communications issues been cleared by Communications and Marketing?	YES Name of officer: Simon Deacon
Have any property Issues been cleared by Property and Asset Management?	N/A This report is presenting information on performance and has no service decisions included and no implications on properties or asset management.
Procurement/ Contractual Implications: <ul style="list-style-type: none"> <li>• Have you evidenced compliance with the Council's Contract Procedures Rules?</li> <li>• Have you identified where you are seeking Cabinet to approve an exemption from the Contract Procedure Rules and detailed the risks and mitigations?</li> </ul>	N/A

<ul style="list-style-type: none"> <li>• Have you identified any EU or UK legislative risks associated with the exemption process such as non-compliance with the Public Contract Regulations Act 2015, transparency and open competition?</li> <li>• Have you identified the procurement or contractual risks associated with a contract?</li> <li>• Has the contract/procurement been subjected to the Council's Commercial Board?</li> </ul>	
Are there any community safety implications?	NO
<i>Are there any environmental implications:</i>	NO
Are there any Health and Safety Implications:	NO
Are there any Human Resources Implications:	NO
Are there any human rights implications:	NO
Constituency Interest:	Countywide